



Symptom

This is a list of the error codes that PCM could report in either log files or on screen. The list is taken directly from development source files and so the message explanations may seem a little cryptic. If you wish to understand more about any specific error then please consult a Support Engineer for more information.

Environment

SAP Profitability Cost Management (PCM)

Resolution

Description	Error Code	Possible Causes
INCORRECT VERSION	80880001	The version / build of the PCM client software does not exactly match that of the primary applications server. This usually happens because the primary applications server has been upgraded but the client software has not.
INCORRECT OBJECT	80880002	<ol style="list-style-type: none"> 1. The cause of this error is that the customer had installed two different versions of the software onto the client machine, in two separate directories (actually on two different drives). 1372860 - PCM : Error 80880002 - Incorrect Object 2. The Primary Server that is currently configured is not available due to a network problem 3. The Primary Server is not reachable via the name specified, e.g. perhaps a full qualified domain name (FQDN) is required in order to communicate with the server. 4. The Primary Server has been rebooted and is currently unavailable to service the request to contact it. 5. Missing prerequisites / mismatch of Web ActiveX control / mismatch of PCM DLLs see 1205462 - Error: "80880002 This application has been terminated by the administrator."
ENCRYPTION FAILED	80880003	
INCORRECT USER	80880004	This error appears when the "Logoff" button is clicked against a user in the User Monitor utility. See KBA 1434179
MSGBOX NOT ALLOWED	80880005	
MODEL FAILED TO OPEN	80880006	
INCORRECT DATABASE VERSION	80880007	<ol style="list-style-type: none"> 1. SQL database uses Windows Authentication rather than Mixed (note 1203230) 2. Source database contains some minor corruption (note 1475052)
MODEL ALREADY OPEN	80880008	
MODEL DISABLED	8088000A	
NAME ALREADY EXISTS	8088000B	<ol style="list-style-type: none"> 1. Model Builder user tried to rename a model with a name that is already being used by another model. 2. Model Builder user tried to rename a dimension item with a name that is already being used by another dimension item.
SECURITY VIOLATION	8088000C	
INVALID LICENCE	8088000D	
TOO MANY USERS IN SYSTEM	8088000E	
USER ALREADY LOGGED IN	8088000F	
UNKNOWN ERROR	80880010	
FAILED TO OPEN DB	80880011	
USER NOT A MEMBER OF REQUIRED GROUP	80880012	
RULES NOW INCONSISTENT	80880013	
RULES NOW CONSISTENT	80880014	
LOADBALANCE FAIL	80880015	
LOADBALANCE LOOKUP FAIL	80880016	
ACCOUNT DISABLED	80880017	
TOO MANY LOGIN FAILURES	80880018	
INVALID PCM SERVER	80880019	
MODEL FAILED TO SAVE	8088001A	
LICENCE EXPIRED	8088001B	
INVALID GROUPS	8088001C	
COULD NOT ACCESS MODEL	8088001D	
USER IS LOGGED IN ALREADY	8088001E	
ERROR EXPORTING TO CSV FILE	8088001F	
UNKNOWN VALUE	80880020	
GENERAL DATABASE ERROR	80880021	This error indicates an error has occurred within the Oracle or SQL database. More detailed error reporting begins to explain the precise error. Some useful KBAs to troubleshoot the General Database Error are:

		<ul style="list-style-type: none"> • 1310573 - PCM: "Failed to connect to the Primary Server. The following error occurred: 80880021 General Database Error (Database error (class ALGSession – Connect) ORA-12541: TNS:no listener)" during PCM Configuration • 1626443 - PCM10:Fail to connect to Oracle database when configuring PCM v10 64bit • 1247442 - PCM: Oracle TNS Listener error "ORA-12514: TNS:listener does not currently know of service requested in connect descriptor" when attempting to open a PCM model • 1355034 - 80004005 Unspecified error when trying to export model structure into an XML file
MODEL ALREADY OPEN	80880022	1392653 - PCM : Single Sign On fails with ErrorCode 80880025, Account has been disabled & Your password has expired.
TABLE NAME INVALID	80880023	
TABLE FIELD INVALID	80880024	
PASSWORD HAS EXPIRED	80880025	
PASSWORD EXPIRING SOON	80880026	Occurs when a user tries to sign on using an invalid sign on type (one that the system has not been setup to use, in pcmconfigure)
PASSWORD NEEDS CHANGING	80880027	
PASSWORD TOO SHORT	80880028	
PASSWORD NOT STRONG	80880029	
PASSWORD ALREADY USED	8088002A	
SIGN ON FAILURE	8088002B	
SIGN ON MODULE NOT FOUND	8088002C	
SIGN ON MODULE INVALID	8088002D	A generic sign on error that occurs when failing LDAP or NT authorization.
SIGN ON FAILED TO RETRIEVE USER NAME	8088002E	
SIGN ON FAILED A USER CHECK	8088002F	
UPDATE OF LOCKED RESULTS FAILED	80880030	
BOOK XML TOO LARGE	80880031	The name of the server that the model is assigned to does not exactly match the name of the server that the PCMMODEL.EXE process for that model gets launched on. This is usually happens in environments that are configured to FQDN server names. The error occurs when a model is assigned to an application server by its NetBIOS name but when the PCMMODEL.EXE process launches on that server it discovers that the name of the server is by its FQDN. So, the server is correct... there is just two ways of naming it. There are several KBAs on the causes of this mismatch so please search the knowledgebase.
MODEL SERVER NAME NOT FOUND	80880032	
USER NOT IMPORTED FROM CMS	80880033	Another service (FIM for example) has requested an action from PCM (GetModelList for example) and the CMS Enterprise accounting being used in the request has not been synchronized into PCM user security.
MODEL SERVER NAME NOT SAME	80880034	When a PCMMODEL.EXE process is launched it checks that the name of the server it is launching on is the one that the model is assigned to. If the server name is different from what is expected then an error 80880034 is generated. This can be caused by connecting to the wrong PCM database configured for another environment or inconsistent server naming between NetBIOS/FQDN.
MODEL TYPE NOT SAME	80880035	This is a warning that the users password needs to be reset before it expires. If this is not done then the users account will be disabled.
SSO BOE CLIENT MODULE NOT FOUND	80880037	
SSO BOE CLIENT MODULE NOT FOUND ON WEB SERVER	80880038	
SSO BOE POAF MODULE NOT FOUND	80880039	
SSO BOE LOGIN FAILURE	8088003A	
SSO BOE CONFIGURATION FAILURE	8088003B	
SSO BOE PASSWORD CHANGE - BOE LOGIN FAILURE	8088003C	
SSO USER UNKNOWN AT LOGIN	8088003D	
SSO FAILED - WINDOWS AD LOGIN FAILED	8088003E	
SSO FAILED - LDAP LOGIN FAILED	8088003F	
USERS PASSWORD WILL EXPIRE TODAY	80880041	
WORKFLOW - WORKFLOW ID INVALID	80890001	
WORKFLOW - WORKFLOW CLIENT NOT ATTACHED	80890002	
WORKFLOW - WORKFLOW TYPE INVALID	80890003	
WORKFLOW - WORKFLOW NAME DOES NOT EXIST	80890004	
WORKFLOW PDE - NOT ATTACHED	80890005	
WORKFLOW PDE - GUI STREAM READ FAILED	80890006	
WORKFLOW PDE - INVALID PROCESS DEFINITION	80890007	
WORKFLOW PDE - CANNOT READ VARIANT	80890008	
WORKFLOW PDE - UNEXPECTED VARIANT TYPE	80890009	
WORKFLOW PDE - ATTACH FAILED	8089000A	
WORKFLOW PDE - INVALID ARRAY TYPE	8089000B	
WORKFLOW PDE - NO ACCESS	8089000C	

WORKFLOW PDE - LOCKED BY OTHER USER	8089000D
WORKFLOW PDE - NO VALID VERSION FOUND	8089000E
WORKFLOW PDE - NOT ALL COULD BE DELETED	8089000F
WORKFLOW PDE - OBJECT NOT LOCKED	80890010
WORKFLOW PDE - OBJECT DOES NOT EXIST	80890011
DATA VIEW CREATE FAILED	80920001
NO VIEWS	80884032
INTERFACE NOT OBTAINED	80884033
DSUPDATE FAILED	80884034
NO BOOKS	80884035
INVALID PARAMETER	80892008
PUBLISH BOOK MISSING BOOK OBJECT	80893009
PUBLISH BOOK MISSING PCM FOLDER	8089300A
PUBLISH BOOK MISSING PCM MODELS FOLDER	8089300B
PLUGINS MISSING FROM CMS	8089300C
INSUFFICIENT INFOVIEW RIGHTS	8089300D
INSUFFICIENT INFOVIEW RENAME RIGHTS	8089300E
NO PCM MODELS FOLDER FOUND	8089300F
NO PCM TOP FOLDER FOUND	80893010
EXP INSUFFICIENT RIGHTS TO CREATE USER	80893011
PASSWORD TOO SHORT	80042912
PASSWORD TOO SIMPLE	80042913
PASSWORD TOO LONG	80042914
PASSWORD IS REPEATED	80042915
PASSWORD CHANGED TOO SOON	80042916

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Product

Product	Product Version
SAP Profitability and Cost Management	SAP Profitability and Cost Management 10.0
	SAP Profitability and Cost Management 7.5

References

This document refers to:

SAP Knowledge Base Articles

- 1247442 [PCM: Oracle TNS Listener error "ORA-12514: TNS:listener does not currently know of service requested in connect descriptor" when attempting to open a PCM model](#)
- 1310573 [PCM: "Failed to connect to the Primary Server. The following error occurred: 80880021 General Database Error \(Database error \(class ALGSession # Connect\) ORA-12541: TNS:no listener\)" during PCM Configuration](#)
- 1355034 [PCM : 80004005 Unspecified error when trying to export model structure into an XML file.](#)
- 1392653 [PCM : Single Sign On fails with ErrorCode 80880025, Account has been disabled & Your password has expired.](#)
- 1434179 [OLE error 80880004](#)
- 1475052 [PCM : Upgrade to the latest version of PCM failed or hasn't worked properly - Configuration Wizard presents Error 80880007](#)
- 1626443 [PCM10: Failed to connect to Oracle database when configuring PCM v10 64bit "80880021 General Data Base Error ORA-12541 : TNS:no listener"](#)
- 1203230 [PCM Error: "Failed to connect to EPM Server 80880007 Incorrect database version"](#)

