

## Symptom

- SAP Visual Intelligence gives an out of memory exception
- How do you increase the amount of memory that SAP Visual Intelligence may use?

## Environment

SAP Visual Intelligence 1.0

## Resolution

To increase the maximum of memory that the SAP Visual Intelligence client may use, perform the following steps:

1. Browse to <INSTALL\_PATH>:\SAP Visual Intelligence\Desktop and edit the file SAPVisualIntelligence.ini
2. Change the value for -Xmx to increase the maximum Java heap size. For example, to increase the value to 2GB:

-Xmx2048m

3. Save the changes and restart SAP Visual Intelligence

## Keywords

java.lang.OutOfMemoryError, outofmemoryerror, heap space, JVM

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## Header Data

**Released On** 17.04.2013 02:25:52

**Release Status** Released to Customer

**Component** BI-LUM-DSK SAP Lumira (Desktop)

**Priority** Normal

**Category** How To

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## Product

Product	Product Version
SAP Lumira	SAP Lumira 1.0

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## References

### This document refers to:

SAP Help Portal

[SAP Visual Intelligence 1.0](#)