



SAP Note 1794741 - VI SP6 and PA SP7 don't work well together

Note Language: English

Version: 1 Validity:

Valid Since 30.11.2012

Summary

Symptom

When both Visual Intelligence and Predictive Analysis are installed on the same machine, both products fail to work.

This situation can occur when Predictive Analysis SP07 or later is installed first, then Visual Intelligence SP06 or earlier.

Other terms

Reason and Prerequisites

Visual Intelligence and Predictive Analysis are not intended to coexist on the same machine.

However the Visual Intelligence SP06 installer does not detect that Predictive Analysis is installed, and allows its installation to proceed.

Solution

1) Uninstall Visual Intelligence

An error message box will appear at the end of the install. This can be safely dismissed.

2) Rename <install dir>/InstallData to <install dir>/InstallData.bak

3) Run the Predictive Analysis installer

The installer will behave as though the product is not already installed.

Select the same install location as was originally selected, and proceed with the installation.

Header Data

Release Status:	Released for Customer
Released on:	30.11.2012 17:36:50
Master Language:	English
Priority:	Recommendations/additional info
Category:	Installation information
Primary Component:	BI-DD-SVI SAP Visual Intelligence

The Note is release-independent