



Symptom

Support requested that we check the version of SAP Mobile BI deployed on our application server.

Resolution

1. Paste this URL into your browser: `http://host:port/MobileBIService/MessageHandlerServlet?message=GetVersion`
2. Replace 'host' and 'port' with the host and port for your application server where the mobile warfiles are deployed
3. The output will be similar to the following:

```
<?xml version="1.0" encoding="UTF-8" ?>
- <Result status="success">
- <info>
  <version productVersion="14.0.4.880" internalVersion="1.8" />
  - <settings>
    <setting key="savePassword" value="true" />
    <setting key="offlineStorage.ttl" value="365" />
    <setting key="offlineStorage" value="false" />
    <setting key="offlineStorage.appPwd" value="true" />
  </settings>
</info>
</Result>
```

4. Line `<version productVersion="##.##.##.###">` is your full product version
5. View [KBA 1602088](#) to check what Service Pack and Fix Pack it translates to, ie. 14.0.4.880 is equal to BI4 SP4 Patch6

See Also

[KBA 1602088](#)

Keywords

ios, android, ipad, iphone, mobi, tomcat, websphere, weblogic,

Header Data

Released On	03.04.2013 14:19:29
Release Status	Released to Customer
Component	MOB-APP-BI Business Intelligence Mobile
Other Components	BI-BIP-MOB Mobile Server
Priority	Normal
Category	How To
Operating System	WIN 2008 R2

Product

Product	Product Version
SAP BusinessObjects Business Intelligence platform	SAP BusinessObjects Business Intelligence platform 4.0

References

This document refers to:

SAP Knowledge Base Articles

1602088 [Which version number corresponds to which patch / SP / FP for SAP BusinessObjects BI 4.0 ?](#)