SAP **1748483 - How to test connectivity to the SAP BusinessObjects BI server from an iOS client?**

Version 2 **Validity:** 03.04.2013 - active **Language** English

Symptom

How to test connectivity to the SAP BusinessObjects BI server from an iOS client?

Environment

- SAP BusinessObjects XI 3.1 SP4.1+
- SAP BusinessObjects BI 4.0 SP04+
- SAP BusinessObjects Mobile 4.2.0+

Resolution

To check connectivity perform the following test:

1. On the iOS device, open a browser (i.e. Safari)
2. Access the following URL:
   http://HOSTNAME:PORT/MobileBIService/MessageHandlerServlet?message=GetVersion

Possible results:

- **Website cannot be displayed**
  You do not have connectivity from the iOS device to your BusinessObjects server. Please consult your network administrators.
- **Error 404**
  You didn't deploy the MobileBIService web application. Please check the Administrators Guide for Mobile for instructions
- **XML File displayed**
  You should be able to login from the SAP BusinessObjects Mobile Client.

Header Data

Released On	04.04.2013 09:17:13
Release Status	Released to Customer
Component	BI-BIP-MOB Mobile Server
Other Components	BI-BIP-DEP SBOP Web Application Deployment, Wdeploy
Priority	Normal
Category	How To

Product

Product	Product Version
SAP BusinessObjects Business Intelligence platform	SAP BusinessObjects Business Intelligence platform 4.0
	SAP BusinessObjects Enterprise XI 3.1